

House of Delegates

Policies Approved by the ASHP House of Delegates November 2025

2520

SAFE TECHNOLOGY IMPLEMENTATION AND EXPANSION OF PHARMACIST SERVICES

Source: Council on Pharmacy Practice

To promote the use of automation and technology with the goal of enabling the pharmacy workforce to dedicate more time to patient care; further,

To affirm the essential role of the pharmacy workforce in the evaluation, implementation, and ongoing assessment of all technology that impacts the medication-use process.

This policy supersedes ASHP policy 1020.

Rationale

Embracing automation and technology in pharmacy practice is essential to enhancing efficiency, reducing medication errors, and allowing pharmacists to focus more on direct patient care. By integrating advanced technologies such as robotics, artificial intelligence, and health information systems, pharmacists can shift their efforts from routine dispensing tasks to providing critical clinical services, including comprehensive medication management. However, successful implementation of these innovations requires active involvement of the pharmacy workforce in evaluating, selecting, and optimizing technology to ensure it aligns with patient safety, operational needs, and organizational priorities. The expertise of the pharmacy workforce in the medication-use process is vital for assessing the effectiveness of automation, refining workflows, and addressing potential risks—with a commitment to ensuring the safety and performance of the technology and compliance with regulatory requirements. Therefore, policies must support the adoption of technology and the leadership role of the pharmacy workforce in shaping its implementation and ongoing assessment to improve healthcare outcomes and operational workflows.

2521**HEALTH CARE QUALITY STANDARDS AND PHARMACY SERVICES**

Source: Council on Pharmacy Practice

To advocate that health care quality improvement programs adopt standard quality measures that are developed with the involvement of the pharmacy workforce, are evidence-based, and promote the demonstrated role of the pharmacy workforce in improving patient outcomes.

This policy supersedes ASHP policy 0502.

Rationale

The pharmacy workforce is accountable for ensuring a safe and effective medication use process as an essential component of patient health and quality care standards. Healthcare quality standards and measures are used to evaluate and improve the effectiveness, safety, efficiency, and patient-centeredness of healthcare services across care settings. However, many existing quality improvement programs and measures lack meaningful pharmacy involvement in their development, implementation, and evaluation. The pharmacy workforce should advocate for the adoption of evidence-based quality measures that recognize pharmacy professionals' contributions in patient care. Pharmacy input would promote accountability, support interprofessional collaboration, and drive improvements in medication management – ultimately leading to better health outcomes and more efficient healthcare delivery.

2522**ASHP STATEMENT ON THE PHARMACIST'S ROLE IN SUBSTANCE USE DISORDER PREVENTION, TREATMENT, AND RECOVERY**

Source: Council on Pharmacy Practice

To approve the ASHP Statement on the Pharmacist's Role in Substance Use Disorder Prevention, Treatment, and Recovery.

This statement supersedes the ASHP Statement on the Pharmacist's Role in Substance Abuse Prevention, Education, and Assistance dated June 2, 2013.