

ASHP and the Pharmacy Executive Leadership Alliance Advisory Panel analyzed the vital contributions of hospital and health-system pharmacy technicians to patient care.

JOB FUNCTION COMPLEXITY

Hospital and health-system pharmacy technician job functions are **as complex as** many other technical positions.



166 complex patient care functions identified

37% functions rated as highly complex

SKILL MIX complexities vary among pharmacy care areas

SPECIALIZED TRAINING AND SKILLS

Many pharmacy technician job functions require specialized knowledge, skills, and abilities. Specialized functions enhance medication safety across the health system.



Sterile IV compounding of chemotherapy and advanced therapies



Automation and technology management



Collecting **medication histories and prior authorizations**



Managing **drug shortages and inventory**

RECRUITMENT AND RETENTION



Recognizing the specialized roles of hospital and health-system pharmacy technicians is vital for **PATIENT SAFETY**



WAGE ASSESSMENT AND CONTINUOUS TRAINING for pharmacy technicians lead to improved medication access and patient outcomes