

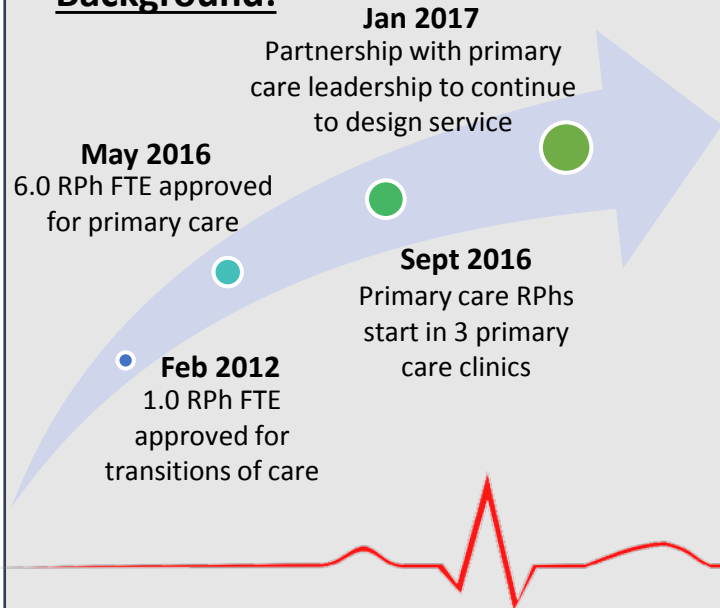
A privileging and peer review process for a primary care pharmacist hypertension service

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Case in Brief

Background:



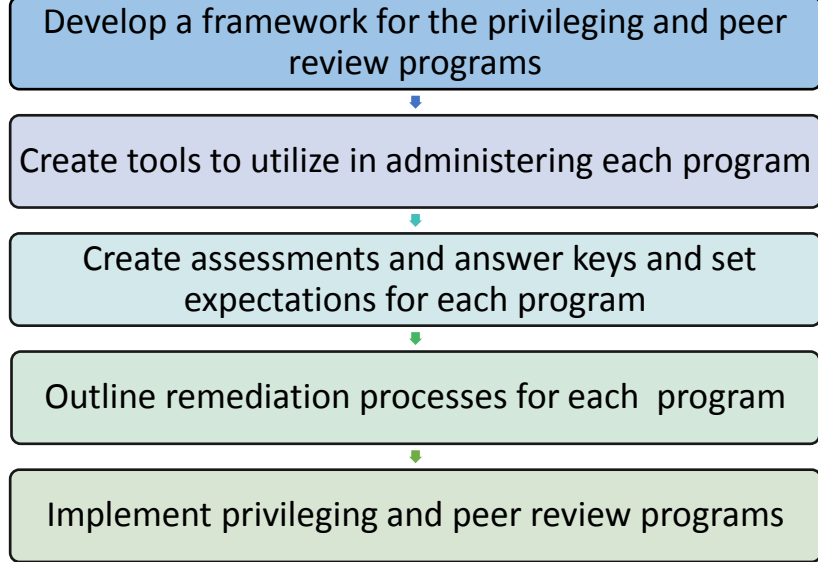
Pharmacy and primary care leadership collaborated to develop a pharmacist (RPh) hypertension (HTN) service that would:

- Aim to improve HTN control among primary care patients
- Mandate initial training and evaluation to participate
- Require ongoing evaluation to ensure continued clinical competence



Purpose: to develop and implement a required privileging program and evaluation process for a pharmacist-led hypertension service in primary care

Methods:



Results:

- Pharmacist HTN privileging program:
 - Training on organizations HTN documents
 - Collaborative review of real patient cases
 - Physician-led review of secondary causes of HTN
- Pharmacist HTN peer review program
 - Complete within 6 months of hire, then annually
 - Utilize a standardized rubric to complete one office visit per review

Results:

14 pharmacists successfully completed both programs

Average score of 98% on privileging program assessments

639 patients have been enrolled in the HTN service since implementation of the privileging program

71% of patients are at blood pressure goal when discharged from the HTN service



Future Directions:

- Expand to additional primary care pharmacist services
- Identify role for in person peer review
- Pursue privileging through the organization