

----- Defects Tracking -----

10									
9									
8									
7									
6									
5		LM 11/6/13							
4		DH 11/5/13							
3		CC 11/4/14							
2	FF 11/3/13	FF 11/3/13							
1	KJ 11/1/13	KJ 11/2/13	FF 11/3/13	FF 11/3/13					
Issues	missing instrument	stat wash	preference card incorrect	supplies missing					

----- COUNTERMEASURES -----

PROBLEM	ROOT CAUSE (5 Whys)	ACTION	WHO	WHEN	RESULT
Stat Wash	Batching like procedures onto the same day	Set a limit for the total number of same procedures to	Chief of Surgery	1-Dec	50% reduction in Stat Wash errors