**TABLE D: MANAGED CARE - PRACTICE ENVIRONMENT INFORMATION**

*For sections asking for numbers/percentages, such values can be estimates.*

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| --- | --- |
| **Name of Organization:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** | **Date Survey Grid Completed:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_** |
| % of Residency Training conducted at this site (remote/virtual or physical location): \_\_\_\_\_\_  | % of overall Residency Training that is virtual: \_\_\_\_\_ | Average number of hours per week of residency program administration time allocated for RPD: \_\_\_\_\_\_\_\_\_ |
| If participating sites are used to provide required direct patient care learning experiences, list all required direct patient care learning experiences conducted at the primary practice site: |
| If a participating site is used for the Staffing/Service Commitment learning experience, indicate the participating site used:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| IF RPD does NOT practice at this site, name of qualified RPh preceptor at this site who is responsible for overseeing the resident(s) and collaborating with the RPD:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Number of vacant Pharmacist positions: |
| Number of vacant Pharmacy Technician positions: |
| Pharmacy Department Hours of Operation: |
| External Accrediting Body: Date Last Reviewed:  |
| # of Covered Lives: |
| * Medicare \_\_\_\_\_
 |
| * Medicaid \_\_\_\_\_
 |
| * Commercial (# of self- vs fully-insured) \_\_\_\_\_(self-insured) \_\_\_\_\_(fully-insured)
 |
| * ACA
 |
| Residency Program Funding Sources: [ ] Organization [ ] CMS [ ] VA [ ] College [ ] Other (explain): |
| Current/planned capital expenditures/leases in next three years: |
|  |
| **Pharmacy Services** | **Answer the following questions with YES, NO, PARTIAL, or NA.****Additional information MUST be provided for “NO” and “PARTIAL IMPLEMENTATION” responses**(Questions apply to the pharmacy department as a whole and NOT per service area) |
|  | **Yes/NO/PARTIAL/NA** | ***Additional information*** |
| Pharmacy has a well-defined, documented organizational structure in which the pharmacist leader provides oversight and supervision of all pharmacy personnel. (5.1.a.2) |  | Leadership Position that Director/Chief of Pharmacy reports to: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Leadership Position that Pharmacy Residents report to: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Is your hospital/practice site part of a health-system? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_If yes, describe the pharmacy reporting structure and level of alignment of pharmacy services within the system:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| The Practice site includes an outpatient pharmacy. (5.1.a.5) |  | If yes, is the outpatient/retail pharmacy owned/operated by this organization? [ ]  Yes [ ]  No |
| Pharmacy participates in antimicrobial stewardship activities. (5.1.a.5) |  |  |
| Pharmacy technicians practice at the maximum level allowed by the state or jurisdiction. (5.1.a.6) |  | Outside of dispensing and compounding-related activities, select the following advanced practice activities that Pharmacy Technicians are responsible for:[ ]  Medication history intake [ ]  Prior authorization review[ ]  Immunization reviews [ ]  Patient Assistance Programs[ ]  Automation/IT Specialist [ ]  Supervisory Role(s)[ ]  Other advanced technician roles? Describe:Are any of the following required for employment at the practice site?[ ]  PTCB/National Certification [ ]  Completion of an ASHP/ACPE-accredited Pharmacy Technician Training Program at the practice site[ ]  State Board registration/licensureIs a Career Ladder in place for technician workforce? [ ]  Yes [ ]  No |
| Pharmacy leaders provide resources for ongoing professional development for pharmacists and pharmacy technicians. (5.1.c.2) |  | Select any of the following that are provided:[ ]  Complimentary continuing education [ ]  Financial support for meeting/workshop attendance[ ]  Conference/education days [ ]  Support for involvement in professional organizations [ ]  Financial support for certificate programs/certifications[ ]  Other; Describe:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Pharmacy leaders ensure the competence of pharmacists is validated through an ongoing formalized process. (5.1.c.3) |  | Select any of the following that are utilized:[ ]  Peer review process [ ]  Credentialing/privileging process[ ]  Annual *pharmacy-specific* competencies [ ]  Other; Describe:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_List two most recent competencies completed, including dates:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Pharmacy leaders ensure the competence of pharmacy technicians performing specialized functions is validated through an ongoing formalized process. (5.1.c.4) |  | Select any of the following that are utilized:[ ]  Peer review process [ ]  Audits/random sampling review[ ]  Annual *pharmacy-specific* competencies [ ]  Other; Describe:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_List two most recent competencies completed, including dates:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Pharmacy has implemented systems for reporting, analyzing, and monitoring medication safety events. (5.2.f) |  | Is there an interdisciplinary medication safety committee in place? [ ]  Yes [ ]  NoWho is involved in the interdisciplinary medication safety committee?[ ]  Providers [ ]  Nursing [ ]  Pharmacy [ ]  Other; List:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ What platform/system is used for medication event reporting? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_List the most recent root cause analysis conducted at the site that pharmacy was involved with: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Pharmacy services include the conduct of medication-use evaluations (MUEs). (5.2.g.1) |  | List the three most recent MUEs, including dates, completed (site or system-level):\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Pharmacists provide prospective review of all medication orders. (5.3.a.1) |  | If partial implementation, describe the situations/patient populations/medication therapy orders that a pharmacist does not provide prospective review:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Pharmacists participate in population health services (i.e., medication adherence assessments, employee health assessments, targeted medication interventions based on pre-determined metrics/identified gaps in care, etc.). (5.3.a.2) |  | List examples:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Pharmacists practice under collaborative practice agreements (e.g., chronic disease state management, outpatient medication refill authorization, outpatient acute antimicrobial management, etc.). (5.3.a.3) |  | List the collaborative practice agreements (CPAs) in place: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_Select the following activities that pharmacists perform under CPAs:[ ]  Start/stop medication therapy [ ]  Optimize/adjust medication therapy[ ]  Order medication refills [ ]  Order laboratory tests[ ]  Other; Describe:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Pharmacists collaborate with the patient, family, and caregivers to manage patient care medication-related needs and education. (5.3.a.5) |  | % of patients where pharmacy personnel provide discharge medication education:\_\_\_\_\_\_\_\_\_\_\_\_\_Select the situations where pharmacy personnel routinely provide patient/caregiver education (beyond an offer to counsel):[ ]  New medications [ ]  Medications w/dose changes[ ]  Medications requiring dosage form/administration education (e.g., pumps, injections, inhalers)[ ]  High-risk/targeted medications [ ]  High-risk patient populations (e.g., readmission risk, transplant)[ ]  Specific disease states [ ]  Other; Describe:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ |
| Pharmacists and pharmacy technicians are involved in medication-related transitions of care activities. (5.3.a.6) |  | * % of patients where pharmacy personnel conduct medication history intake and/or participate in admission medication reconciliation: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* % pf patients where pharmacists participate in discharge medication review/discharge medication reconciliation: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
* Is there a meds-to-beds service? \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_
 |
| Pharmacists document patient care recommendations and treatment plans in patients’ permanent medical record. (5.3.b.4) |  |  |
| **Pharmacy Services***\*If some parts are done in-house and some outsourced, specify which components are provided by both* | **Offered in-house?\* (Yes/No)** | **Outsourced?\* (Yes/No)** |
| Medication therapy management |  |  |
| Utilization management initiatives |  |  |
| Medication adherence program |  |  |
| Pharmacy quality measure improvement initiatives (i.e. HEDIS, Medicare Star Ratings, PQA, etc.) |  |  |
| Prior authorization |  |  |
| Formulary management |  |  |
| Specialty pharmacy management |  |  |
| Rebate contracting and management |  |  |
| Pharmacy network management  |  |  |
| Client services (utilization analysis and quality reports at a group level) |  |  |
| Pharmacy benefit design development |  |  |
| Population health management |  |  |
| Drug information |  |  |
| Pharmacy and Therapeutics Committee |  |  |
| **Technology Systems***Note the name of the technology/system used (as applicable to the site); if technology is not used, mark as N/A* |  |  |
| Electronic prior authorization |  |  |
| Electronic prescribing |  |  |
| Real time benefit check |  |  |
| Digital Therapy (e.g., wearable sensors, apps) |  |  |
| Telehealth/Telemedicine |  |  |
| Medical data integration |  |  |
| Social Determinants of Health (SDOH) referral platforms |  |  |
| Clinical Decision Support (CDS) |  |  |
| Precision Medicine |  |  |
| List any planned changes/additions to technology systems within the next three years at site and anticipated timeframe: |  |  |
| List any current/planned capital expenditures/leases *unrelated* to technology (e.g., IV room remodel, pharmacy expansion) within the next three years at site and anticipated timeframe: |  |  |