

## Patient Portal Medication Refill Form

## **Specialty Medications:**

Please answer the questions below. If you have less than \_\_ days of medication on hand, call us at \_\_\_\_\_.

Please allow at least business days before delivery.

- Name of requested medication(s) and/or supplies
  - Text box
- Have you had any changes to medications, medical conditions, and/or food and drug allergies? Yes/No
  - If yes, please explain
    - Text box
- Have you experienced any previously unreported or worsening side effects since the last fill? Yes/No
  - If yes, please explain
    - Text box
- How many doses of your medication have you missed since your last refill?
  - o None, 1-2, 3-4, 5 or more
- How do you feel the medication is working for you?
  - Too soon to tell
  - o Poor
  - o Fair
  - o Good
  - Excellent
- When would you like to receive your medication? Date selection
- How do you want to receive your prescription?
  - Mail Order please enter your delivery address below
    - Text box
  - Pick-Up at
- Have you had any changes in your insurance or do you have new insurance? Yes/No
- If there is a copay, how would you like to pay? If you selected mail order and your copay is different from previous fills, we will call you prior to shipping your medication.
  - Credit Card on File with the Specialty Pharmacy (By selecting this option you agree for us to charge your credit card)
  - New Credit Card (We will call you for information)
  - Charge Account
  - Pick-Up Only Pay at Register
- Comments/questions text box (optional)
- Do you need to speak to a pharmacist? If so, we will respond to you as soon as we can.



## Non-Specialty Medications:

Please answer the questions below. If you have less than \_\_ days of medication on hand, call us at \_\_\_\_\_.

Please allow at least \_\_ business days before delivery.

- Name of requested medication(s) and/or supplies
  - Text box
- When would you like to receive your medication? Date selection
- How do you want to receive your prescription?
  - Mail Order please enter your delivery address below
    - Text box
  - Pick-Up at \_\_\_\_
- Have you had any changes in your insurance or do you have new insurance? Yes/No
- If there is a copay, how would you like to pay? If you selected mail order and your copay is different from previous fills, we will call you prior to shipping your medication.
  - Credit Card on File with the Specialty Pharmacy (By selecting this option you agree for us to charge your credit card)
  - New Credit Card (We will call you for information)
  - Charge Account
  - o Pick-Up Only Pay at Register
- Comments/questions text box (optional)
- Do you need to speak to a pharmacist? If so, we will respond to you as soon as we can.